



TSYS® People-Centered Payments

North America Environmental Impact

2015 Review and 2016 Targets

Version: 1.0

Date: November 2015

Prepared by Julie Jones & Jason Mitja



Document Information

Copyright

© 2015, Total System Services, Inc. All rights reserved.

Total System Services, Inc.® and TSYS are federally registered service marks of Total System Services, Inc., in the United States. Total System Services, Inc., owns a number of service marks that are registered in the United States and in other countries. All other products and company names are trademarks or registered trademarks of their respective companies.

Disclaimer

This document describes a generic product or service and should be read in conjunction with other documents relevant to the configuration of any specific system. The recipient of this document is responsible for ensuring that the products and/or services described herein meets its own requirements. The information contained in this document is subject to change without notice and should not be taken as a commitment by TSYS. TSYS assumes no responsibility for any errors that may appear in this document.

Document Publication Details

Area	Description
Title	Environmental Impact
Subject	
Released Date	November 2015
Version	1.0
Authors	Julie Jones & Jason Mitja
Owner	Julie Jones

Document Version Control

Version	Date	Comments
1.0	November 2015	Original document

Contact Person

Julie Jones
 Associate Facility Director
 TSYS
 York
 Tel: + 44 (0) 1904 562578
 Fax: + 44 (0) 1904 562038
 juliejones@tsys.com
www.tsys.com

2015 Review

In March 2015, TSYS was named in Ethisphere's 2015 World's Most Ethical Companies list. This honor is reserved for a small number of organizations that not only believe that ethical leadership correlates to better business but also put these principles into action. We very much value our efforts being recognised by such a prestigious body.

In November 2014, TSYS was recognized as one of the top 50 Sustainable Companies in the Southeastern Corporate Sustainability Rankings, which are the only ranking of companies headquartered in the southeast region on these issues.

Each year, companies are evaluated on their environmental, social, governance (ESG) progress and top companies in each state are recognized for their achievements.

TSYS also made substantial progress with our Civic 50 Scorecard, which saw us achieve 3 bronze medals in 2014.

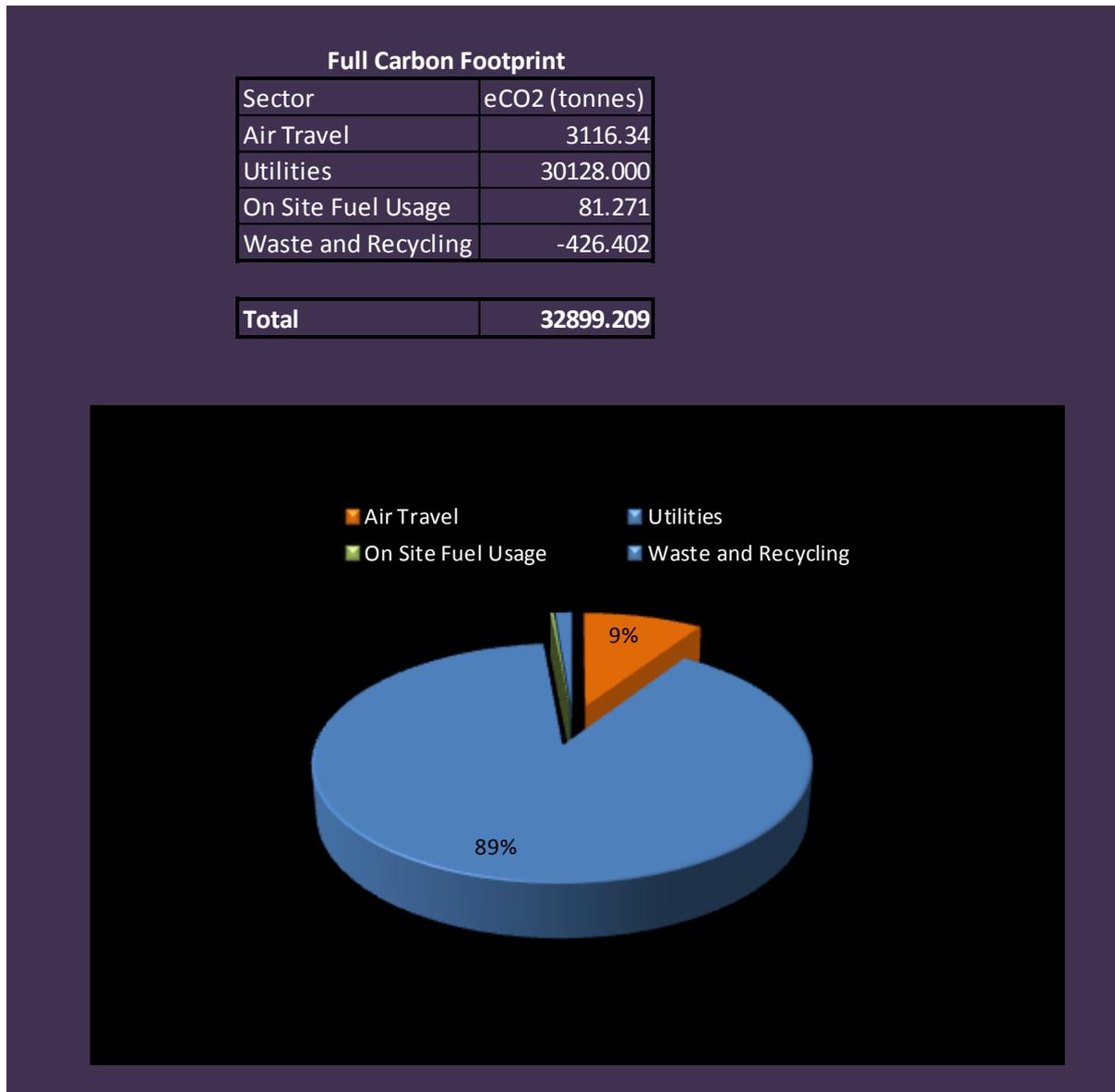
The Carbon Disclosure Project (CDP) works to transform the way the world does business to prevent dangerous climate change and protect our natural resources. CDP uses the power of measurement and information disclosure to improve the management of environmental risk.

In 2014, TSYS improved our CDP score and we expect further progress when the 2015 scores are announced.



Carbon Footprint

Below you will find our basic carbon footprint using 2014 data.



OUR 2016 TARGETS

1. Energy Usage

TSYS recognizes that energy usage is our largest single environmental impact and also the main contributory factor in our overall carbon footprint.

We have been measuring our energy usage for a number of years as we recognize this is our major environmental impact.

We are constantly monitoring this and many of our current and previous environmental improvements detailed on our internal action plans relate to changes which will reduce our electricity consumption, which is by far our largest individual utility usage. These changes are across every area of our business as our team members seek to identify where we can introduce new technologies, virtualize equipment and make small changes at a more local level, all of which will help us achieve our targets.

In 2015 we revised our Global Energy Policy and committed to introducing and publicizing SMART targets. 2016 is the first year we have formally set such targets which will be measured against our agreed baseline year of 2015.

To accurately measure our energy usage we use the following indicator:

- We will measure transaction volume against energy consumption to provide a kWh per transaction. This measure allows for business growth to be accurately reflected.
- Our energy usage will not be limited to electricity, but will also reflect gas and diesel usage.

1.1 Our Energy Target

We aim to continue to reduce energy usage by 1.5% in 2016, based on 2015 usage figures.

We will continue to work with our team members to reduce electricity wastage and introduce new technologies. We aim to achieve our target by adjusting environmental controls for heating and cooling throughout our buildings, making temperature set-point improvements in our IT environments, making engineering changes to our lighting within our buildings and taking steps to ensure our technology and infrastructure work efficiently.

Furthermore, we will continue to secure adequate and reliable energy supplies at the most advantageous rates and implement contingency plans to protect operations from energy supply interruptions.

2. Water Usage

TSYS recognizes that water is a limited resource and we should ensure that we use this resource wisely within our buildings.

For all our North America premises where we have control of the water supply (i.e. excludes common areas within multi-tenanted buildings) we will measure our water usage in total US Gallons.

2.1 Our Water Target

We aim to reduce our total water usage by 2% by working with key suppliers, monitoring our water management systems and encouraging with our team members to be aware of, and continue to reduce, water wastage.

3. Waste Management

We will measure our waste management by the amount of waste we recycle, the percentage of waste diverted from landfill and the overall amount of waste generated by our offices by weight.

3.1 Our Waste Management Targets

By working with our key waste management providers, we will support and invest in new technologies to increase the amount of waste recycled or diverted from landfill via waste recovery schemes to a minimum of 55%.

We aim to achieve this target by working with our team members to increase recycling levels, and working with our suppliers to ensure that wherever possible, non-recyclable materials are eliminated from packaging.

Future Targets

As TSYS continues to develop its environmental awareness programme, we will use 2016 to assess the potential to introduce medium and longer term targets for key areas such as energy use, extending beyond 2017.

We aim to combine our North America and United Kingdom targets into one document from 2017.

We also commit to publicizing our environmental targets and progress towards them via our tsys.com website by the end of 2016.

,