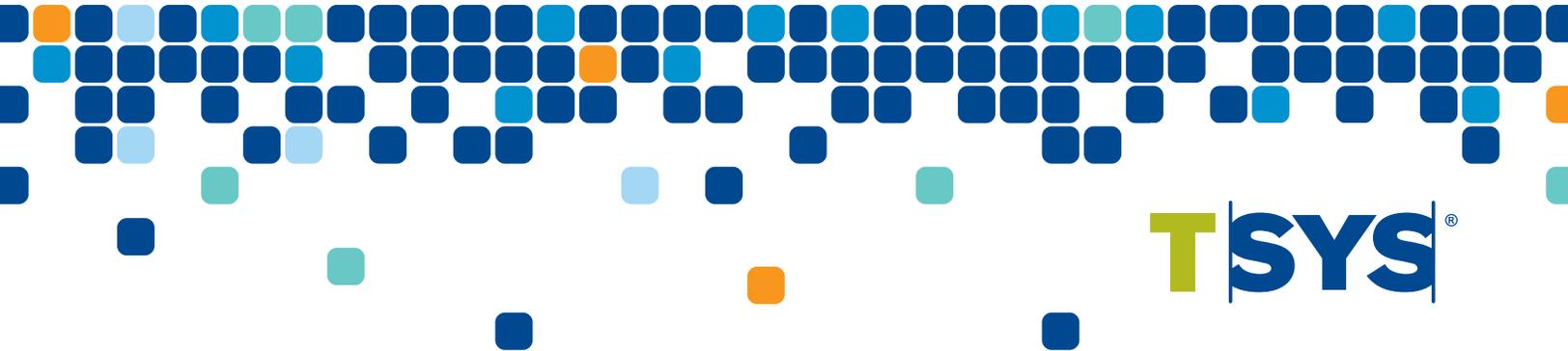


At TSYS, we believe payments
should revolve around people,
not the other way around.SM



TSYS[®]

THE STORY

People-Centered PaymentsSM

41 million times each day, the people of TSYS improve lives and businesses across the world with every payment transaction.

**From the ordinary.
To the extraordinary.**

**To the moments they'll
remember for the rest
of their lives.**



THE PROMISE

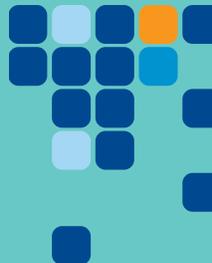
Our Customer Covenant

“We will take 100% responsibility for every customer experience through collaboration, innovation and unparalleled service delivered by caring team members. We will treat our customers the way we want to be treated — building lasting relationships, trust and integrity.”

The **Customer Covenant** is how we’ve done business since our company was founded **30 years ago**.

This commitment to outstanding **customer service** and **meaningful relationships** has never been more important or relevant to our future. It is more than an agreement.

It is a promise we make with you, our customer.



THE NEED

In the Changing World of Commerce

Over the last few years, the global economy and businesses around the world have faced numerous challenges and changes. At TSYS, we are accountable for meeting consumers' ever-growing need for more innovation. We must proactively respond with payment options and solutions to grow your business. And we realize that we are an integral part of a diverse payments industry that never sleeps.

There are a few things that remain the same at TSYS, and those are our commitment to:

- Our corporate values of **integrity, relationships, growth, innovation** and **excellence**
- A **relentless focus** on our **customers**
- Our reputation for **doing the right thing**



THE WAY FORWARD

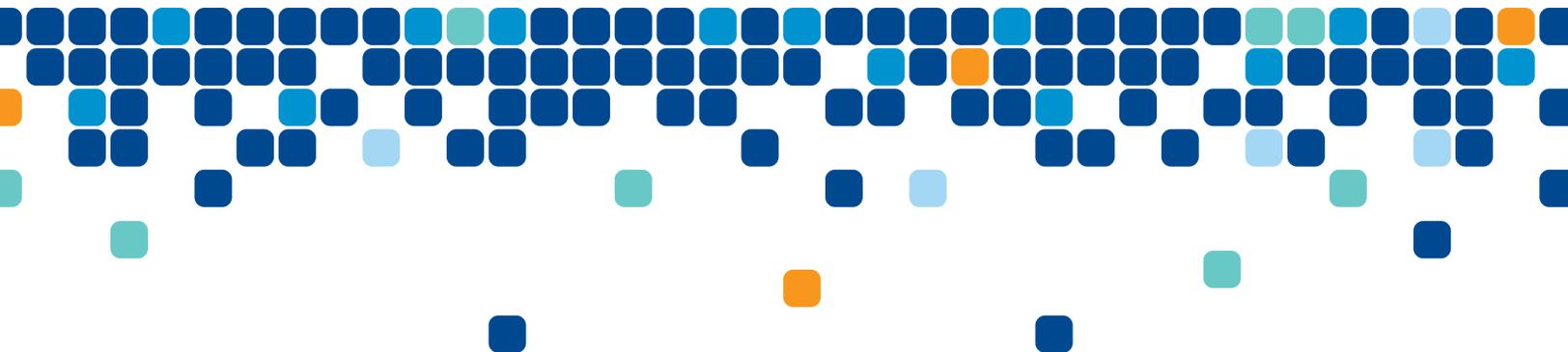
Building Upon Our Strengths

We've identified the areas in which we truly excel: moving information, directing the movement of funds among multiple parties and providing stellar service.

Today, businesses and governments leverage our experience to simplify payments. This simplification requires that we focus on efficiency, speed-to-market and our customers' experience.

Here's how we'll make it happen:

- **By being easy to do business with:** In a global and multi-cultural market, you want and expect us to act as a can-do partner to get things done.
- **By being proactive and solving problems:** We'll anticipate and solve the problems facing you, our environment and the communities where we live and work.
- **By empowering people with payment options:** We'll enable payment options that provide more choices for making payments and increasing access for people not supported by traditional payment methods.



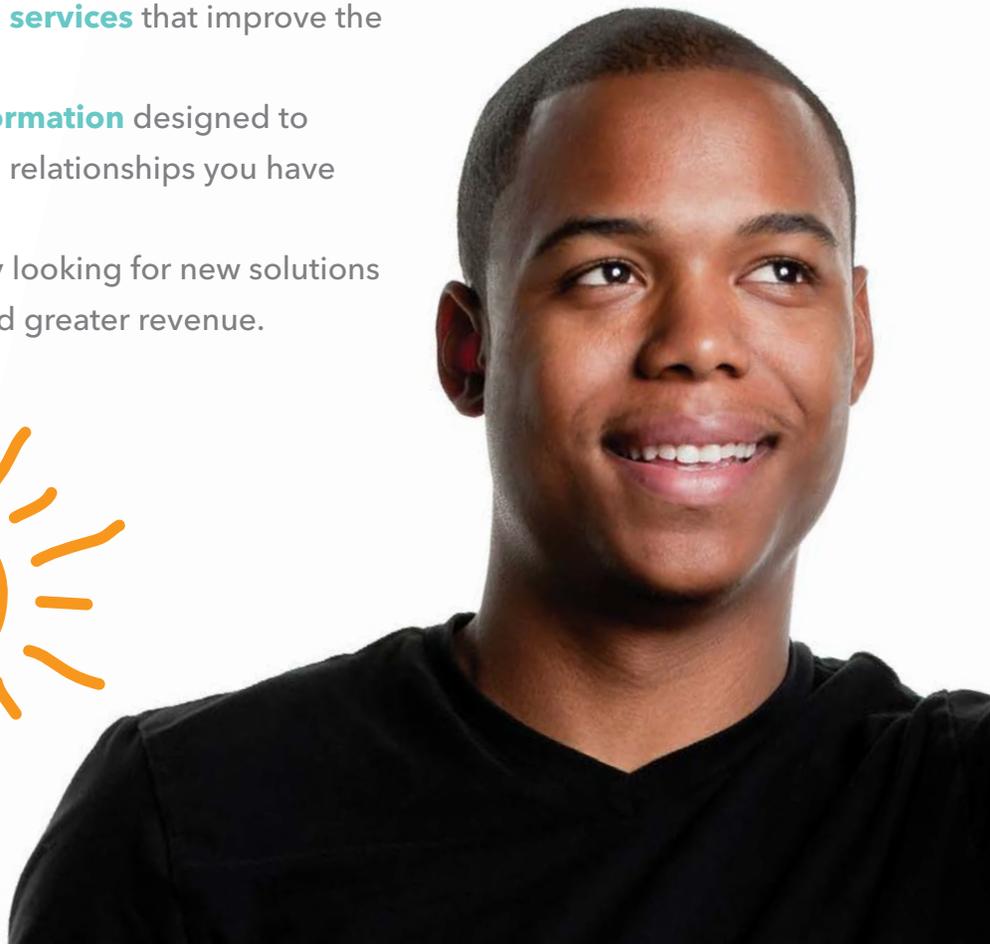
THE OUTLOOK

Future Innovation

The people of TSYS are part of something bigger. We have the opportunity to touch millions of people and businesses each and every day — both a tremendous honor and a huge responsibility. By putting people at the center of every decision we make, we can change lives.

We will position ourselves as thought leaders in three broad areas:

1. We will **identify solutions and services** that improve the way payments operate.
2. We will deliver **intelligent information** designed to improve your business and the relationships you have with your customers.
3. We will **grow your business** by looking for new solutions that drive more transactions and greater revenue.



THE VALUE

Your Role in Our Future

The payments business is important, fueling the global economy and helping consumers' lives become easier. When we work together as partners, a unique and progressive energy is created where data and commerce intersect.

People-centered payments is more than a new slogan or marketing campaign — it's a business decision and a focus on why our company exists in the first place. It's a priority we've made to think of smarter solutions, build big ideas and discover new capabilities.

Let's make it happen together.



People-Centered Payments





About TSYS

At TSYS, (NYSE: TSS), we believe payments should revolve around people, not the other way around.SM We call this belief "People-Centered Payments."SM By putting people at the center of every decision we make, with unmatched customer service and industry insight, TSYS is able to support financial institutions, businesses and governments in more than 80 countries. Offering merchant payment-acceptance solutions as well as services in credit, debit, prepaid, mobile, chip, healthcare and more, we make it possible for those in the global marketplace to conduct safe and secure electronic transactions with trust and convenience.

TSYS' headquarters are located in Columbus, Georgia, with local offices spread across the Americas, EMEA and Asia-Pacific. TSYS provides services to more than half of the top 20 international banks, and has been named one of the 2013 World's Most Ethical Companies by Ethisphere. For more information, please visit us at www.tsys.com.



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